



# Splunk Education

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Student Handbook - v. 04.08.2024



SPLUNK EDUCATION

# Student Handbook

## Table of Contents

- [Program Introduction](#) ..... 3
- [Delivery Methods](#) ..... 4
- [Learning Paths](#) ..... 5
- [Certification](#) ..... 24
- [Training Units](#) ..... 27
- [Splunk Enterprise / Cloud Basic Subscription](#) ..... 28
- [Course Registration](#) ..... 29
- [Accessing Your Course](#) ..... 31
- [Candidate Support/FAQ](#) ..... 32
- [Splunk Policies](#) ..... 34



## PROGRAM INTRODUCTION

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Welcome to the world of Splunk Education! From free courses to paid subscriptions, from a few minutes to a few days, from your first day to your first deployment, we are here to help you get the most out of Splunk to build *digital resilience*.

### *Where do I start?*

Great question! Here at Splunk, we help improve an organization's digital resilience, but how? Leverage our Splunk Education offerings to empower your people to predict, identify, and solve problems in real time. We can teach you to answer your own questions across business, IT, DevOps and security functions with world-class investigative capabilities, intuitive visualizations, and seamless collaboration.

Splunk Education offers focused training programs that enable you to get started quickly and stay relevant. We greatly enhance the value that Splunk can bring to you and your company. Experience has shown that attending Splunk education can have an immediate and profound impact on your staff and your organization. **Our goal is to deliver the maximum amount of practical information in the shortest amount of time to keep your downtime or out-of-office time to a minimum.** We focus on the tasks required to implement, manage, develop and use Splunk, with the goal of helping you become self-sufficient and productive as quickly as possible.

Remember—an investment in education is an investment in success. Past participants in Splunk Education courses (and *certifications*) **report higher earnings and more promotions** than their industry peers. Organizations that make use of Splunk Education are **three times** more likely to accomplish their Splunk-driven business objectives. View [Kickstart your Journey](#) to get started and check out our [Fast Start Program](#)!

*Keep reading to learn more about our current offerings...*



## DELIVERY METHODS

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*Splunk Education courses are offered in the following delivery methods:*

- **Self-paced FREE courses**  
Attend training any time and from any location. These self-paced courses include free eLearning, use-case videos, walkthroughs and more! Please see [here](#) for a comprehensive list of resources.
- **Self-paced paid eLearning**  
Attend training any time and from any location. These self-paced courses include videos, hands-on labs and quizzes.
- **Instructor-led virtual (public)**  
These *public* courses are open to all customers and partners and are delivered by a live instructor via WebEx that can be attended from any location. We understand how adults learn and have taken virtual classes to the next level. We ensure that maximum concentration is kept during the 3-6 hour/day classes with engaging instructors, and comprehensive hands-on labs.
- **Instructor-led classroom (public)**  
With classrooms across the globe and a new state-of-the-art purpose-built classroom at our headquarters in San Francisco, we offer in-person training. These classes take you away from your daily office routine and immerse you into the world of Splunk. We create the ideal environment to get fast-tracked knowledge of how to get the best from Splunk.
- **Instructor-led dedicated virtual (private)**  
If you have a team to train, you can have a dedicated virtual class delivered by a live instructor via WebEx to just your employees. Students can attend from any location, but with the added ability to be able to virtually converse with colleagues and the instructor and focus the class on the needs of your organization.
- **Instructor-led dedicated onsite (private)**  
If you have a team to train, you can bring a Splunk instructor to your site enabling lively discussion amongst the attendees related to your company's specific use of Splunk.



## LEARNING PATHS

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With such an extensive list of courses available, some students don't know where to start (or stop!). This is why we've put together **Learning Paths** designed to give students everything they need to become true subject matter experts in their desired field.

All course prices shown are in US dollars.

### SEARCH EXPERT (SPLUNK ENTERPRISE / CLOUD)

The Search Expert learning path offers courses to teach you to write efficient searches, perform correlations, create visualizations, and leverage subsearches and lookups. In addition, you learn to build dashboards and add inputs for filtering.

Please visit the [course catalog](#) for more information including course descriptions and public class schedules.

COURSES	PRICE
<a href="#">Intro to Splunk</a>	<ul style="list-style-type: none"><li>● Free eLearning</li></ul>
<a href="#">Using Fields</a>	<ul style="list-style-type: none"><li>● Free eLearning no labs</li><li>● eLearning with labs \$300 or 30 units</li><li>● ILT with labs \$500 or 50 units</li></ul>
<a href="#">Visualizations</a>	<ul style="list-style-type: none"><li>● Free eLearning no labs</li><li>● eLearning with labs \$300 or 30 units</li></ul>
<a href="#">Working with Time</a>	<ul style="list-style-type: none"><li>● Free eLearning no labs</li><li>● eLearning with labs \$300 or 30 units</li><li>● ILT with labs \$500 or 50 units</li></ul>
<a href="#">Statistical Processing</a>	<ul style="list-style-type: none"><li>● Free eLearning no labs</li><li>● eLearning with labs \$300 or 30 units</li><li>● ILT with labs \$500 or 50 units</li></ul>
<a href="#">Comparing Values</a>	<ul style="list-style-type: none"><li>● Free eLearning no labs</li><li>● eLearning with labs \$300 or 30 units</li><li>● ILT with labs \$500 or 50 units</li></ul>
<a href="#">Result Modification</a>	<ul style="list-style-type: none"><li>● Free eLearning no labs</li><li>● eLearning with labs \$300 or 30 units</li><li>● ILT with labs \$500 or 50 units</li></ul>



Scheduling Reports and Alerts	<ul style="list-style-type: none"> <li>Free eLearning no labs</li> <li>eLearning with labs \$300 or 30 units</li> </ul>
Introduction to Dashboards	<ul style="list-style-type: none"> <li>Free eLearning no labs</li> <li>eLearning with labs \$300 or 30 units</li> <li>ILT with labs \$500 or 50 units</li> </ul>
Search Under the Hood	<ul style="list-style-type: none"> <li>Free eLearning no labs</li> <li>eLearning with labs \$300 or 30 units</li> </ul>
Leveraging Lookups and Subsearches	<ul style="list-style-type: none"> <li>eLearning with labs \$300 or 30 units</li> <li>ILT with labs \$500 or 50 units</li> </ul>
Correlation Analysis	<ul style="list-style-type: none"> <li>eLearning with labs \$300 or 30 units</li> <li>ILT with labs \$500 or 50 units</li> </ul>
Dynamic Dashboards	<ul style="list-style-type: none"> <li>eLearning with labs \$300 or 30 units</li> <li>ILT with labs \$500 or 50 units</li> </ul>
Creating Maps	<ul style="list-style-type: none"> <li>eLearning with labs \$300 or 30 units</li> <li>ILT with labs \$500 or 50 units</li> </ul>
Multivalue Fields	<ul style="list-style-type: none"> <li>eLearning with labs \$300 or 30 units</li> <li>ILT with labs \$500 or 50 units</li> </ul>
Search Optimization	<ul style="list-style-type: none"> <li>eLearning with labs \$300 or 30 units</li> <li>ILT with labs \$500 or 50 units</li> </ul>

## KNOWLEDGE MANAGER (SPLUNK ENTERPRISE / CLOUD)

The Knowledge Manager learning path courses teach you to create knowledge objects including lookups, data models, and different types of fields.

Please visit the [course catalog](#) for more information including course descriptions and public class schedules.

COURSE	PRICE
Intro to Splunk	<ul style="list-style-type: none"> <li>Free eLearning</li> </ul>
Using Fields	<ul style="list-style-type: none"> <li>Free eLearning no labs</li> <li>eLearning with labs \$300 or 30 units</li> <li>ILT with labs \$500 or 50 units</li> </ul>
Intro to Knowledge Objects	<ul style="list-style-type: none"> <li>Free eLearning</li> </ul>



Creating Knowledge Objects	<ul style="list-style-type: none"> <li>● Free eLearning no labs</li> <li>● eLearning with labs \$300 or 30 units</li> <li>● ILT with labs \$500 or 50 units</li> </ul>
Creating Field Extractions	<ul style="list-style-type: none"> <li>● Free eLearning no labs</li> <li>● eLearning with labs \$300 or 30 units</li> <li>● ILT with labs \$500 or 50 units</li> </ul>
Enriching Data with Lookups	<ul style="list-style-type: none"> <li>● Free eLearning no labs</li> <li>● eLearning with labs \$300 or 30 units</li> <li>● ILT with labs \$500 or 50 units</li> </ul>
Data Models	<ul style="list-style-type: none"> <li>● Free eLearning no labs</li> <li>● eLearning with labs \$300 or 30 units</li> <li>● ILT with labs \$500 or 50 units</li> </ul>

## DATA SCIENCE ANALYST

The Data Science Analyst learning path courses teach you to write efficient and optimized searches to extract analytics from your data. It covers machine learning, transaction analysis and prediction. It also includes the courses to help build and use the knowledge objects including data models and lookups.

Please visit the [course catalog](#) for more information including course descriptions and public class schedules.

COURSE	PRICE
Intro to Splunk	<ul style="list-style-type: none"> <li>● Free eLearning</li> </ul>
Using Fields	<ul style="list-style-type: none"> <li>● Free eLearning no labs</li> <li>● eLearning with labs \$300 or 30 units</li> <li>● ILT with labs \$500 or 50 units</li> </ul>
Visualizations	<ul style="list-style-type: none"> <li>● Free eLearning no labs</li> <li>● eLearning with labs \$300 or 30 units</li> </ul>
Working with Time	<ul style="list-style-type: none"> <li>● Free eLearning no labs</li> <li>● eLearning with labs \$300 or 30 units</li> <li>● ILT with labs \$500 or 50 units</li> </ul>
Statistical Processing	<ul style="list-style-type: none"> <li>● Free eLearning no labs</li> <li>● eLearning with labs \$300 or 30 units</li> <li>● ILT with labs \$500 or 50 units</li> </ul>



Comparing Values	<ul style="list-style-type: none"> <li>Free eLearning no labs</li> <li>eLearning with labs \$300 or 30 units</li> <li>ILT with labs \$500 or 50 units</li> </ul>
Result Modification	<ul style="list-style-type: none"> <li>Free eLearning no labs</li> <li>eLearning with labs \$300 or 30 units</li> <li>ILT with labs \$500 or 50 units</li> </ul>
Leveraging Lookups and Subsearches	<ul style="list-style-type: none"> <li>eLearning with labs \$300 or 30 units</li> <li>ILT with labs \$500 or 50 units</li> </ul>
Correlation Analysis	<ul style="list-style-type: none"> <li>eLearning with labs \$300 or 30 units</li> <li>ILT with labs \$500 or 50 units</li> </ul>
Scheduling Reports and Alerts	<ul style="list-style-type: none"> <li>Free eLearning no labs</li> <li>eLearning with labs \$300 or 30 units</li> </ul>
Search Under the Hood	<ul style="list-style-type: none"> <li>Free eLearning no labs</li> <li>eLearning with labs \$300 or 30 units</li> </ul>
Intro to Knowledge Objects	<ul style="list-style-type: none"> <li>Free eLearning</li> </ul>
Creating Field Extractions	<ul style="list-style-type: none"> <li>Free eLearning no labs</li> <li>eLearning with labs \$300 or 30 units</li> <li>ILT with labs \$500 or 50 units</li> </ul>
Search Optimization	<ul style="list-style-type: none"> <li>eLearning with labs \$300 or 30 units</li> <li>ILT with labs \$500 or 50 units</li> </ul>

**AND**

COURSE	PRICE
Splunk for Analytics and Data Science	<ul style="list-style-type: none"> <li>\$1,500 or 150 units</li> </ul>

**SPLUNK CLOUD ADMINISTRATOR**

The Splunk Cloud Administrator learning path offers courses for admins to manage data inputs and configurations in Splunk Cloud.

Please visit the [course catalog](#) for more information including course descriptions and public class schedules.





COURSE	PRICE
Intro to Splunk	<ul style="list-style-type: none"><li>• Free eLearning</li></ul>
Using Fields	<ul style="list-style-type: none"><li>• Free eLearning no labs</li><li>• eLearning with labs \$300 or 30 units</li><li>• ILT with labs \$500 or 50 units</li></ul>
Intro to Knowledge Objects	<ul style="list-style-type: none"><li>• Free eLearning</li></ul>
Creating Knowledge Objects	<ul style="list-style-type: none"><li>• Free eLearning no labs</li><li>• eLearning with labs \$300 or 30 units</li><li>• ILT with labs \$500 or 50 units</li></ul>
Creating Field Extractions	<ul style="list-style-type: none"><li>• Free eLearning no labs</li><li>• eLearning with labs \$300 or 30 units</li><li>• ILT with labs \$500 or 50 units</li></ul>
Enriching Data with Lookups	<ul style="list-style-type: none"><li>• Free eLearning no labs</li><li>• eLearning with labs \$300 or 30 units</li><li>• ILT with labs \$500 or 50 units</li></ul>
Data Models	<ul style="list-style-type: none"><li>• Free eLearning no labs</li><li>• eLearning with labs \$300 or 30 units</li><li>• ILT with labs \$500 or 50 units</li></ul>

## AND

COURSE	PRICE
Splunk Cloud Administration	<ul style="list-style-type: none"><li>• \$2,000 or 200 units</li></ul>

**Pro tip:** Candidates who complete the learning path above and hold the Splunk Core Certified Power User certification are eligible for the [Splunk Cloud Certified Admin](#) certification exams.

## SPLUNK ENTERPRISE ADMINISTRATOR

The Splunk Enterprise Administrator learning path teaches you the concepts, tasks, and best practices to install, configure, and manage your deployment, and learn to onboard varying data.

Please visit the [course catalog](#) for more information including course descriptions and public class schedules.



COURSE	PRICE
Intro to Splunk	<ul style="list-style-type: none"> <li>Free eLearning</li> </ul>
Using Fields	<ul style="list-style-type: none"> <li>Free eLearning no labs</li> <li>eLearning with labs \$300 or 30 units</li> <li>ILT with labs \$500 or 50 units</li> </ul>
Intro to Knowledge Objects	<ul style="list-style-type: none"> <li>Free eLearning</li> </ul>
Creating Knowledge Objects	<ul style="list-style-type: none"> <li>Free eLearning no labs</li> <li>eLearning with labs \$300 or 30 units</li> <li>ILT with labs \$500 or 50 units</li> </ul>
Creating Field Extractions	<ul style="list-style-type: none"> <li>Free eLearning no labs</li> <li>eLearning with labs \$300 or 30 units</li> <li>ILT with labs \$500 or 50 units</li> </ul>
Enriching Data with Lookups	<ul style="list-style-type: none"> <li>Free eLearning no labs</li> <li>eLearning with labs \$300 or 30 units</li> <li>ILT with labs \$500 or 50 units</li> </ul>
Data Models	<ul style="list-style-type: none"> <li>Free eLearning no labs</li> <li>eLearning with labs \$300 or 30 units</li> <li>ILT with labs \$500 or 50 units</li> </ul>

**AND**

COURSE	PRICE
Splunk Enterprise System Administration	<ul style="list-style-type: none"> <li>\$1,500 or 150 units</li> </ul>
Splunk Enterprise Data Administration	<ul style="list-style-type: none"> <li>\$2,250 or 225 units</li> </ul>

**Pro tip:** Candidates who complete the learning path above and hold the Splunk Core Certified Power User certification are eligible for the [Splunk Enterprise Certified Admin](#) certification exam.

**AND** (additional courses based on your deployment)

COURSE	PRICE
Troubleshooting Splunk Enterprise	<ul style="list-style-type: none"> <li>\$1,000 or 100 units</li> </ul>
Splunk Enterprise Cluster Administration	<ul style="list-style-type: none"> <li>\$1,500 or 150 units</li> </ul>
Transitioning to Splunk Cloud	<ul style="list-style-type: none"> <li>\$1,000 or 100 units</li> </ul>



## SPLUNK ENTERPRISE ARCHITECT

The Splunk Enterprise Architect learning path teaches you concepts and best practices for sizing, scaling, and deploying Splunk across your organization.

Please visit the [course catalog](#) for more information including course descriptions and public class schedules.

COURSE	PRICE
<a href="#">Intro to Splunk</a>	<ul style="list-style-type: none"><li>• Free eLearning</li></ul>
<a href="#">Using Fields</a>	<ul style="list-style-type: none"><li>• Free eLearning no labs</li><li>• eLearning with labs \$300 or 30 units</li><li>• ILT with labs \$500 or 50 units</li></ul>
<a href="#">Intro to Knowledge Objects</a>	<ul style="list-style-type: none"><li>• Free eLearning</li></ul>
<a href="#">Creating Knowledge Objects</a>	<ul style="list-style-type: none"><li>• Free eLearning no labs</li><li>• eLearning with labs \$300 or 30 units</li><li>• ILT with labs \$500 or 50 units</li></ul>
<a href="#">Creating Field Extractions</a>	<ul style="list-style-type: none"><li>• Free eLearning no labs</li><li>• eLearning with labs \$300 or 30 units</li><li>• ILT with labs \$500 or 50 units</li></ul>
<a href="#">Enriching Data with Lookups</a>	<ul style="list-style-type: none"><li>• Free eLearning no labs</li><li>• eLearning with labs \$300 or 30 units</li><li>• ILT with labs \$500 or 50 units</li></ul>
<a href="#">Data Models</a>	<ul style="list-style-type: none"><li>• Free eLearning no labs</li><li>• eLearning with labs \$300 or 30 units</li><li>• ILT with labs \$500 or 50 units</li></ul>

## AND

COURSE	PRICE
<a href="#">Splunk Enterprise System Administration</a>	<ul style="list-style-type: none"><li>• \$1,500 or 150 units</li></ul>
<a href="#">Splunk Enterprise Data Administration</a>	<ul style="list-style-type: none"><li>• \$2,250 or 225 units</li></ul>
<a href="#">Troubleshooting Splunk Enterprise</a>	<ul style="list-style-type: none"><li>• \$1,000 or 100 units</li></ul>
<a href="#">Splunk Enterprise Cluster Administration</a>	<ul style="list-style-type: none"><li>• \$1,500 or 150 units</li></ul>



Architecting Splunk Enterprise Deployments	<ul style="list-style-type: none"> <li>• \$1,500 or 150 units</li> </ul>
Splunk Deployment Practical Lab	<ul style="list-style-type: none"> <li>• \$1,000 or 100 units</li> </ul>

**Pro tip:** Candidates who complete the learning path above, the [Splunk Deployment Practical Lab](#), and hold the Splunk Enterprise Certified Admin certification are eligible for the [Splunk Enterprise Certified Architect](#) certification exam.

## SPLUNK DEVELOPER (Dashboard Studio)

The Splunk Developer learning path teaches you how to harness the power of Splunk's Web Framework, create rich, interactive dashboards and forms using Dashboard Studio, and package Splunk knowledge objects for distribution across your organization.

Please visit the [course catalog](#) for more information including course descriptions and public class schedules.

COURSE	PRICE
Intro to Splunk	<ul style="list-style-type: none"> <li>• Free eLearning</li> </ul>
Using Fields	<ul style="list-style-type: none"> <li>• Free eLearning no labs</li> <li>• eLearning with labs \$300 or 30 units</li> <li>• ILT with labs \$500 or 50 units</li> </ul>
Visualizations	<ul style="list-style-type: none"> <li>• Free eLearning no labs</li> <li>• eLearning with labs \$300 or 30 units</li> </ul>
Working with Time	<ul style="list-style-type: none"> <li>• Free eLearning no labs</li> <li>• eLearning with labs \$300 or 30 units</li> <li>• ILT with labs \$500 or 50 units</li> </ul>
Statistical Processing	<ul style="list-style-type: none"> <li>• Free eLearning no labs</li> <li>• eLearning with labs \$300 or 30 units</li> <li>• ILT with labs \$500 or 50 units</li> </ul>
Leveraging Lookups and Subsearches	<ul style="list-style-type: none"> <li>• eLearning with labs \$300 or 30 units</li> <li>• ILT with labs \$500 or 50 units</li> </ul>
Intro to Knowledge Objects	<ul style="list-style-type: none"> <li>• Free eLearning</li> </ul>
Creating Knowledge Objects	<ul style="list-style-type: none"> <li>• Free eLearning no labs</li> <li>• eLearning with labs \$300 or 30 units</li> <li>• ILT with labs \$500 or 50 units</li> </ul>



Creating Field Extractions	<ul style="list-style-type: none"> <li>• Free eLearning no labs</li> <li>• eLearning with labs \$300 or 30 units</li> <li>• ILT with labs \$500 or 50 units</li> </ul>
Introduction to Dashboards	<ul style="list-style-type: none"> <li>• Free eLearning no labs</li> <li>• eLearning with labs \$300 or 30 units</li> <li>• ILT with labs \$500 or 50 units</li> </ul>
Dynamic Dashboards	<ul style="list-style-type: none"> <li>• eLearning with labs \$300 or 30 units</li> <li>• ILT with labs \$500 or 50 units</li> </ul>

## AND

COURSE	PRICE
Splunk Enterprise System Administration	<ul style="list-style-type: none"> <li>• \$1,500 or 150 units</li> </ul>
Splunk Enterprise Data Administration	<ul style="list-style-type: none"> <li>• \$2,250 or 225 units</li> </ul>
Building Splunk Apps	<ul style="list-style-type: none"> <li>• \$1,500 or 150 units</li> </ul>
Developing with Splunk's REST API	<ul style="list-style-type: none"> <li>• \$1,000 or 100 units</li> </ul>

## SPLUNK DEVELOPER (Simple XML/Splunk JS)

The Splunk Developer learning path teaches you how to harness the power of Splunk's Web Framework, create rich, interactive dashboards and forms using Simple XML/Splunk JS, and package Splunk knowledge objects for distribution across your organization.

Please visit the [course catalog](#) for more information including course descriptions and public class schedules.

COURSE	PRICE
Intro to Splunk	<ul style="list-style-type: none"> <li>• Free eLearning</li> </ul>
Using Fields	<ul style="list-style-type: none"> <li>• Free eLearning no labs</li> <li>• eLearning with labs \$300 or 30 units</li> <li>• ILT with labs \$500 or 50 units</li> </ul>
Visualizations	<ul style="list-style-type: none"> <li>• Free eLearning no labs</li> <li>• eLearning with labs \$300 or 30 units</li> </ul>



## AND

COURSE	PRICE
Creating Classic Dashboards	<ul style="list-style-type: none"><li>• \$750 or 75 units</li></ul>
Advanced Dashboards and Visualizations in SplunkJS	<ul style="list-style-type: none"><li>• \$500 or 50 units</li></ul>
Splunk Enterprise System Administration	<ul style="list-style-type: none"><li>• \$1,500 or 150 units</li></ul>
Splunk Enterprise Data Administration	<ul style="list-style-type: none"><li>• \$2,250 or 225 units</li></ul>
Building Splunk Apps	<ul style="list-style-type: none"><li>• \$1,500 or 150 units</li></ul>
Developing with Splunk's REST API	<ul style="list-style-type: none"><li>• \$1,000 or 100 units</li></ul>

## SOC ANALYST (ENTERPRISE SECURITY)

The SOC Analyst learning path prepares security analysts to use Splunk Enterprise Security (ES). Students will use ES to identify and track security incidents, analyze security risks, use predictive analytics, and threat discovery.

Please visit the [course catalog](#) for more information including course descriptions and public class schedules.

COURSE	PRICE
Intro to Splunk	<ul style="list-style-type: none"><li>• Free eLearning</li></ul>
Using Fields	<ul style="list-style-type: none"><li>• Free eLearning no labs</li><li>• eLearning with labs \$300 or 30 units</li><li>• ILT with labs \$500 or 50 units</li></ul>
Visualizations	<ul style="list-style-type: none"><li>• Free eLearning no labs</li><li>• eLearning with labs \$300 or 30 units</li></ul>
Search Under the Hood	<ul style="list-style-type: none"><li>• Free eLearning no labs</li><li>• eLearning with labs \$300 or 30 units</li></ul>
Intro to Knowledge Objects	<ul style="list-style-type: none"><li>• Free eLearning</li></ul>
Introduction to Dashboards	<ul style="list-style-type: none"><li>• Free eLearning no labs</li><li>• eLearning with labs \$300 or 30 units</li><li>• ILT with labs \$500 or 50 units</li></ul>



## AND

COURSE	PRICE
<a href="#">Using Splunk Enterprise Security</a>	<ul style="list-style-type: none"><li>• \$1,500 or 150 units</li></ul>

**Pro tip:** Candidates who complete the learning path above might be interested in the [Splunk Certified Cybersecurity Defense Analyst](#) certification exam.

## SOC ADMINISTRATOR (ENTERPRISE SECURITY) ON-PREM

The SOC Administrator learning path courses teach security admins to install, configure, and manage Enterprise Security on Splunk Enterprise.

Please visit the [course catalog](#) for more information including course descriptions and public class schedules.

COURSE	PRICE
<a href="#">Intro to Splunk</a>	<ul style="list-style-type: none"><li>• Free eLearning</li></ul>
<a href="#">Using Fields</a>	<ul style="list-style-type: none"><li>• Free eLearning no labs</li><li>• eLearning with labs \$300 or 30 units</li><li>• ILT with labs \$500 or 50 units</li></ul>
<a href="#">Visualizations</a>	<ul style="list-style-type: none"><li>• Free eLearning no labs</li><li>• eLearning with labs \$300 or 30 units</li></ul>
<a href="#">Search Under the Hood</a>	<ul style="list-style-type: none"><li>• Free eLearning no labs</li><li>• eLearning with labs \$300 or 30 units</li></ul>
<a href="#">Intro to Knowledge Objects</a>	<ul style="list-style-type: none"><li>• Free eLearning</li></ul>
<a href="#">Creating Knowledge Objects</a>	<ul style="list-style-type: none"><li>• Free eLearning no labs</li><li>• eLearning with labs \$300 or 30 units</li><li>• ILT with labs \$500 or 50 units</li></ul>
<a href="#">Creating Field Extractions</a>	<ul style="list-style-type: none"><li>• Free eLearning no labs</li><li>• eLearning with labs \$300 or 30 units</li><li>• ILT with labs \$500 or 50 units</li></ul>
<a href="#">Enriching Data with Lookups</a>	<ul style="list-style-type: none"><li>• Free eLearning no labs</li><li>• eLearning with labs \$300 or 30 units</li><li>• ILT with labs \$500 or 50 units</li></ul>



Data Models	<ul style="list-style-type: none"> <li>• Free eLearning no labs</li> <li>• eLearning with labs \$300 or 30 units</li> <li>• ILT with labs \$500 or 50 units</li> </ul>
Introduction to Dashboards	<ul style="list-style-type: none"> <li>• Free eLearning no labs</li> <li>• eLearning with labs \$300 or 30 units</li> <li>• ILT with labs \$500 or 50 units</li> </ul>

**AND**

COURSE	PRICE
Using Splunk Enterprise Security	<ul style="list-style-type: none"> <li>• \$1,500 or 150 units</li> </ul>
Splunk Enterprise System Administration	<ul style="list-style-type: none"> <li>• \$1,500 or 150 units</li> </ul>
Splunk Enterprise Data Administration	<ul style="list-style-type: none"> <li>• \$2,250 or 225 units</li> </ul>
Administering Splunk Enterprise Security	<ul style="list-style-type: none"> <li>• \$1,500 or 150 units</li> </ul>

**Pro tip:** Candidates who complete the learning path above might be interested in the [Splunk Enterprise Security Certified Admin](#) or the [Splunk Certified Cybersecurity Defense Analyst](#) certification exams.

**SOC ADMINISTRATOR (ENTERPRISE SECURITY) CLOUD**

The SOC Administrator learning path courses teach security admins to configure and manage Enterprise Security on Splunk Cloud.

Please visit the [course catalog](#) for more information including course descriptions and public class schedules.

COURSE	PRICE
Intro to Splunk	<ul style="list-style-type: none"> <li>• Free eLearning</li> </ul>
Using Fields	<ul style="list-style-type: none"> <li>• Free eLearning no labs</li> <li>• eLearning with labs \$300 or 30 units</li> <li>• ILT with labs \$500 or 50 units</li> </ul>
Visualizations	<ul style="list-style-type: none"> <li>• Free eLearning no labs</li> <li>• eLearning with labs \$300 or 30 units</li> </ul>





Search Under the Hood	<ul style="list-style-type: none"> <li>• Free eLearning no labs</li> <li>• eLearning with labs \$300 or 30 units</li> </ul>
Intro to Knowledge Objects	<ul style="list-style-type: none"> <li>• Free eLearning</li> </ul>
Creating Knowledge Objects	<ul style="list-style-type: none"> <li>• Free eLearning no labs</li> <li>• eLearning with labs \$300 or 30 units</li> <li>• ILT with labs \$500 or 50 units</li> </ul>
Creating Field Extractions	<ul style="list-style-type: none"> <li>• Free eLearning no labs</li> <li>• eLearning with labs \$300 or 30 units</li> <li>• ILT with labs \$500 or 50 units</li> </ul>
Enriching Data with Lookups	<ul style="list-style-type: none"> <li>• Free eLearning no labs</li> <li>• eLearning with labs \$300 or 30 units</li> <li>• ILT with labs \$500 or 50 units</li> </ul>
Data Models	<ul style="list-style-type: none"> <li>• Free eLearning no labs</li> <li>• eLearning with labs \$300 or 30 units</li> <li>• ILT with labs \$500 or 50 units</li> </ul>
Introduction to Dashboards	<ul style="list-style-type: none"> <li>• Free eLearning no labs</li> <li>• eLearning with labs \$300 or 30 units</li> <li>• ILT with labs \$500 or 50 units</li> </ul>

## AND

COURSE	PRICE
Using Splunk Enterprise Security	<ul style="list-style-type: none"> <li>• \$1,500 or 150 units</li> </ul>
Splunk Cloud Administration	<ul style="list-style-type: none"> <li>• \$2,000 or 200 units</li> </ul>
Administering Splunk Enterprise Security	<ul style="list-style-type: none"> <li>• \$1,500 or 150 units</li> </ul>

**Pro tip:** Candidates who complete the learning path above might be interested in the [Splunk Enterprise Security Certified Admin](#) or [Splunk Certified Cybersecurity Defense Analyst](#) certification exams.

## SOAR ANALYST

The SOAR Analyst learning path prepares security practitioners to use SOAR to respond to security incidents, investigate vulnerabilities, and take action to mitigate and prevent security problems.



Please visit the [course catalog](#) for more information including course descriptions and public class schedules.

COURSE	PRICE
<a href="#">Investigating Incidents with Splunk SOAR</a>	<ul style="list-style-type: none"><li>• \$500 or 50 units</li></ul>

## SOAR DEVELOPER

The SOAR Developer learning path teaches you how to achieve orchestration and automation tasks through SOAR playbook development.

View course descriptions and register in the [course catalog](#).

COURSE	PRICE
<a href="#">Investigating Incidents with Splunk SOAR</a>	<ul style="list-style-type: none"><li>• \$500 or 50 units</li></ul>
<a href="#">Developing SOAR Playbooks</a>	<ul style="list-style-type: none"><li>• \$1,000 or 100 units</li></ul>

## SOAR ADMINISTRATOR

The SOAR Administrator learning path teaches you how to install and configure SOAR, and achieve orchestration and automation tasks through SOAR playbook development.

Please visit the [course catalog](#) for more information including course descriptions and public class schedules.

COURSE	PRICE
<a href="#">Investigating Incidents with Splunk SOAR</a>	<ul style="list-style-type: none"><li>• \$500 or 50 units</li></ul>
<a href="#">Administering Splunk SOAR</a>	<ul style="list-style-type: none"><li>• \$500 or 50 units</li></ul>
<a href="#">Developing SOAR Playbooks</a>	<ul style="list-style-type: none"><li>• \$1,000 or 100 units</li></ul>
<a href="#">Splunk Enterprise System Administration</a>	<ul style="list-style-type: none"><li>• \$1,500 or 150 units</li></ul>
<a href="#">Splunk Enterprise Data Administration</a>	<ul style="list-style-type: none"><li>• \$2,250 or 225 units</li></ul>
<a href="#">Administering Splunk Enterprise Security</a>	<ul style="list-style-type: none"><li>• \$1,500 or 150 units</li></ul>
<a href="#">Advanced SOAR Implementation</a>	<ul style="list-style-type: none"><li>• \$1,500 or 150 units</li></ul>



**Pro tip:** Candidates who complete the learning path above might be interested in the [Splunk SOAR Certified Automation Developer](#) certification exam.

## IT ANALYST (IT SERVICE INTELLIGENCE)

The IT Analyst learning path teaches analysts to use Splunk IT Service Intelligence features, such as Service Analyzer, Notable Events Review, Glass Tables, Deep Dives, KPI Alerts and more.

Please visit the [course catalog](#) for more information including course descriptions and public class schedules.

COURSE	PRICE
<a href="#">Intro to Splunk</a>	<ul style="list-style-type: none"><li>Free eLearning</li></ul>
<a href="#">Using Fields</a>	<ul style="list-style-type: none"><li>Free eLearning no labs</li><li>eLearning with labs \$300 or 30 units</li><li>ILT with labs \$500 or 50 units</li></ul>
<a href="#">Visualizations</a>	<ul style="list-style-type: none"><li>Free eLearning no labs</li><li>eLearning with labs \$300 or 30 units</li></ul>

## AND

COURSE	PRICE
<a href="#">Using Splunk IT Service Intelligence</a>	<ul style="list-style-type: none"><li>\$750 or 75 units</li></ul>

## IT ADMINISTRATOR (IT SERVICE INTELLIGENCE) ON-PREM

The IT Administrator learning path teaches admins to install, configure, and manage Splunk for IT Service Intelligence (ITSI) on Splunk Enterprise.

Please visit the [course catalog](#) for more information including course descriptions and public class schedules.

COURSE	PRICE
<a href="#">Intro to Splunk</a>	<ul style="list-style-type: none"><li>Free eLearning</li></ul>



Using Fields	<ul style="list-style-type: none"> <li>• Free eLearning no labs</li> <li>• eLearning with labs \$300 or 30 units</li> <li>• ILT with labs \$500 or 50 units</li> </ul>
Visualizations	<ul style="list-style-type: none"> <li>• Free eLearning no labs</li> <li>• eLearning with labs \$300 or 30 units</li> </ul>
Intro to Knowledge Objects	<ul style="list-style-type: none"> <li>• Free eLearning</li> </ul>
Creating Knowledge Objects	<ul style="list-style-type: none"> <li>• Free eLearning no labs</li> <li>• eLearning with labs \$300 or 30 units</li> <li>• ILT with labs \$500 or 50 units</li> </ul>
Creating Field Extractions	<ul style="list-style-type: none"> <li>• Free eLearning no labs</li> <li>• eLearning with labs \$300 or 30 units</li> <li>• ILT with labs \$500 or 50 units</li> </ul>

**AND**

COURSE	PRICE
Splunk Enterprise System Administration	<ul style="list-style-type: none"> <li>• \$1,500 or 150 units</li> </ul>
Splunk Enterprise Data Administration	<ul style="list-style-type: none"> <li>• \$2,250 or 225 units</li> </ul>
Implementing Splunk IT Service Intelligence	<ul style="list-style-type: none"> <li>• \$2,000 or 200 units</li> </ul>

**Pro tip:** Candidates who complete the learning path above might be interested in the [Splunk IT Service Intelligence Certified Admin](#) certification exam.

**IT ADMINISTRATOR (IT SERVICE INTELLIGENCE) CLOUD**

The IT Administrator learning path teaches admins to configure and manage Splunk for IT Service Intelligence (ITSI) on Splunk Cloud.

Please visit the [course catalog](#) for more information including course descriptions and public class schedules.

COURSE	PRICE
Intro to Splunk	<ul style="list-style-type: none"> <li>• Free eLearning</li> </ul>



Using Fields	<ul style="list-style-type: none"> <li>• Free eLearning no labs</li> <li>• eLearning with labs \$300 or 30 units</li> <li>• ILT with labs \$500 or 50 units</li> </ul>
Visualizations	<ul style="list-style-type: none"> <li>• Free eLearning no labs</li> <li>• eLearning with labs \$300 or 30 units</li> </ul>
Intro to Knowledge Objects	<ul style="list-style-type: none"> <li>• Free eLearning</li> </ul>
Creating Knowledge Objects	<ul style="list-style-type: none"> <li>• Free eLearning no labs</li> <li>• eLearning with labs \$300 or 30 units</li> <li>• ILT with labs \$500 or 50 units</li> </ul>
Creating Field Extractions	<ul style="list-style-type: none"> <li>• Free eLearning no labs</li> <li>• eLearning with labs \$300 or 30 units</li> <li>• ILT with labs \$500 or 50 units</li> </ul>

**AND**

COURSE	PRICE
Splunk Cloud Administration	<ul style="list-style-type: none"> <li>• \$2,000 or 200 units</li> </ul>
Implementing Splunk IT Service Intelligence	<ul style="list-style-type: none"> <li>• \$2,000 or 200 units</li> </ul>

**Pro tip:** Candidates who complete the learning path above might be interested in the [Splunk IT Service Intelligence Certified Admin](#) certification exam.

**SPLUNK OBSERVABILITY**

The Observability learning path for Site Reliability Engineer (SRE), DevOps and Developer includes individual courses that teach the core skills on Infrastructure Monitoring, Application Performance Management, Synthetics, Real User Monitoring and On-Call.

Please visit the [course catalog](#) for more information including course descriptions and public class schedules.

COURSE	PRICE
Introduction to Splunk Observability Cloud	<ul style="list-style-type: none"> <li>• Free eLearning</li> </ul>
Introduction to Splunk Infrastructure Monitoring	<ul style="list-style-type: none"> <li>• Free eLearning</li> </ul>



Getting Data into Splunk Observability Cloud	<ul style="list-style-type: none"> <li>• Free eLearning</li> </ul>
Fundamentals of Metrics Monitoring in Splunk Observability	<ul style="list-style-type: none"> <li>• \$750 or 75 units</li> </ul>
Visualizing and Alerting in Splunk Infrastructure Monitoring	<ul style="list-style-type: none"> <li>• \$500 or 50 units</li> </ul>
Using SignalFlow in Splunk Observability Cloud	<ul style="list-style-type: none"> <li>• \$1,000 or 100 units</li> </ul>
Using the Splunk Observability Cloud REST API	<ul style="list-style-type: none"> <li>• Free eLearning</li> </ul>
Using the Splunk IM Terraform Provider	<ul style="list-style-type: none"> <li>• \$1,000 or 100 units</li> </ul>
Kubernetes Monitoring with Splunk Observability Cloud	<ul style="list-style-type: none"> <li>• \$500 or 50 units</li> </ul>
Network Performance Monitoring with Splunk Network Explorer	<ul style="list-style-type: none"> <li>• Free eLearning</li> </ul>
Ingesting Application Metrics in Splunk Observability Cloud	<ul style="list-style-type: none"> <li>• \$500 or 50 units</li> </ul>
Splunk Observability Cloud: Teams	<ul style="list-style-type: none"> <li>• Free eLearning</li> </ul>
Splunk Observability Cloud: Enterprise Features	<ul style="list-style-type: none"> <li>• Free eLearning</li> </ul>
Introduction to Splunk Application Performance Monitoring	<ul style="list-style-type: none"> <li>• Free eLearning</li> </ul>
Using Splunk Application Performance Monitoring	<ul style="list-style-type: none"> <li>• \$500 or 50 units</li> </ul>
Configuring Tracing and Profiling for Splunk APM	<ul style="list-style-type: none"> <li>• \$500 or 50 units</li> </ul>
Manual Instrumentation with Splunk APM	<ul style="list-style-type: none"> <li>• \$500 or 50 units</li> </ul>
Introduction to Splunk Log Observer Connect	<ul style="list-style-type: none"> <li>• Free eLearning</li> </ul>
Using Splunk Log Observer Connect	<ul style="list-style-type: none"> <li>• \$500 or 50 units</li> </ul>
Introduction to Splunk Synthetic Monitoring	<ul style="list-style-type: none"> <li>• Free eLearning</li> </ul>
Using Splunk Synthetic Monitoring	<ul style="list-style-type: none"> <li>• \$750 or 75 units</li> </ul>



Introduction to Splunk Real User Monitoring	• Free eLearning
Using Splunk Real User Monitoring	• \$500 or 50 units
Instrumenting Splunk Mobile RUM	• Free eLearning
Responding to Incidents in Splunk On-Call	• Free eLearning
Splunk On-Call Administration	• \$500 or 50 units

**Pro tip:** Candidates who complete the learning path above might be interested in the [Splunk O11y Cloud Certified Metrics User](#) certification exam.

*Please note, all prices are subject to change.*



## CERTIFICATION

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Learners may also wish to pursue **Splunk certifications** on their journey to Splunk mastery. Certifications offer substantial benefits to the individual, including **earnings of an average of 16% more than their industry peers**. Organizations that invest in certification **earn faster time to value** and are more likely to renew *and expand* their license.

How do certifications differ from learning paths? In simplest terms, **certifications are credentials which verify a candidate's Splunk skills at a specific level**. Learning paths are a series of recommended courses designed to educate learners on a set of skills. Many certification candidates choose to complete learning paths on their journey to become Splunk Certified, but—in most cases—these courses are **not** required to qualify for the certification exam (*Splunk Enterprise Certified Architect and Splunk Core Certified Consultant are exceptions to this rule and do require course completion. See certification tracks for more details*). In addition, candidates may refer to the [Splunk How-To YouTube Channel](#), [Splunk Docs](#), and draw from their own Splunk experience to prepare for exams.

Our program offerings are outlined in the following table. Exam registration costs \$130 USD for a single exam or \$500 USD for a discounted bundle of five exam registrations. For more details, including program policies, requirements, registration, and fees, check out the [Splunk Certification Candidate Handbook](#).

Certification	Skills	Related Products
<a href="#">Splunk Core Certified User</a>	Performs basic searches, uses fields, creates alerts, uses look-ups, and creates basic statistical reports and dashboards.	<a href="#">Splunk Enterprise</a> <a href="#">Splunk Cloud</a>
<a href="#">Splunk Core Certified Power User</a>	Understands SPL searching and reporting commands and creates knowledge objects, uses field aliases and calculated fields, creates tags and event types, uses macros, creates workflow actions and data models, and normalizes data with the Common Information Model.	<a href="#">Splunk Enterprise</a> <a href="#">Splunk Cloud</a>
<a href="#">Splunk Core Certified Advanced Power User</a>	Authors complex searches and reporting commands, implements advanced use cases of knowledge objects, and understands best practices for building dashboards and forms.	<a href="#">Splunk Enterprise</a> <a href="#">Splunk Cloud</a>





Certification	Skills	Related Products
<a href="#">Splunk Cloud Certified Admin</a>	Manages and configures details for Splunk Cloud, including data inputs and forwarder configuration, data management, user accounts, and basic monitoring and problem isolation.	<a href="#">Splunk Cloud</a>
<a href="#">Splunk Enterprise Certified Admin</a>	Manages various components of Splunk Enterprise on a daily basis, including license management, indexers and search heads, configuration, monitoring, and getting data into Splunk.	<a href="#">Splunk Enterprise</a>
<a href="#">Splunk Enterprise Certified Architect</a>	Understands Splunk Deployment Methodology and best-practices for planning, data collection, and sizing for a distributed deployment. Manages and troubleshoots a standard distributed deployment with indexer and search head clustering.	<a href="#">Splunk Enterprise</a>
<a href="#">Splunk Core Certified Consultant</a>	Understands Splunk Deployment Methodology and implementation in large Splunk installations and has expert-level knowledge of multi-tier Splunk architectures, clustering, and scalability topics.	<a href="#">Splunk Enterprise</a>
<a href="#">Splunk Enterprise Security Certified Admin</a>	Manages a Splunk Enterprise Security environment, including ES event processing and normalization, deployment requirements, technology add-ons, settings, risk analysis settings, threat intelligence and protocol intelligence configuration, and customizations.	<a href="#">Splunk ES</a>
<a href="#">Splunk IT Service Intelligence Certified Administrator</a>	Installs and configures Splunk's app for IT Service Intelligence (ITSI), including ITSI architecture, deployment planning, service design and implementation, notable events, and developing glass tables and deep dives.	<a href="#">Splunk ITSI</a>
<a href="#">Splunk SOAR Certified Automation Developer*</a>	Installs, configures, and uses SOAR servers and plans, designs, creates, and debugs basic playbooks for Splunk SOAR. Understands complex SOAR solution development, and can integrate SOAR with Splunk as well as develop playbooks requiring custom coding and REST API usage.	<a href="#">Splunk SOAR</a>
<a href="#">Splunk O11y Cloud Certified Metrics User</a>	Monitors and visualizes metrics using Splunk Observability Cloud, deploys and configures the OpenTelemetry Collector to send in metrics, and sets up alerts to monitor development environments in real time.	<a href="#">Splunk Observability Cloud</a> <a href="#">Splunk Infrastructure Monitoring</a>



Certification	Skills	Related Products
<a href="#">Splunk Certified Cybersecurity Defense Analyst</a>	Detects, analyzes and combats cyber threats. Uses tools for continual monitoring as a security analyst. Mitigates risk while managing vulnerabilities and threats using common types of cyber defense systems.	<a href="#">Splunk Enterprise</a> <a href="#">Splunk Enterprise Security</a>



## TRAINING UNITS

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Splunk Education offers training units to provide flexibility and volume discounts. Training units can be used for all education offerings, delivery methods and certification exam vouchers\*. Training units can also be used by anyone within your organization to provide the right training, at the right time, throughout the 12-month term.

Each training unit is valued at \$10 USD. The number of training units required for each course and delivery method can be found in the [pricing list](#) and the volume discounts are outlined below.

### Training Unit Volume Discounts

Number of Units	List Price Per Unit	Discount	Final Price Per Credit	Example
1-2499	\$10	0%	\$10.00	50 x \$10.00 = \$500
2500-4999	\$10	2%	\$9.80	2500 x \$9.80 = \$24,500
5000-9999	\$10	5%	\$9.50	5000 x \$9.50 = \$47,500
10000+	\$10	10%	\$9.00	10000 x \$9.00 = \$90,000



## SPLUNK ENTERPRISE / CLOUD BASIC SUBSCRIPTION

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By purchasing the Basic Subscription, everyone in your organization can be trained to execute efficient searches and create sharable knowledge objects. For a whole year, anyone with a valid @company.com domain can register for the 21 eLearning courses included in the subscription. Please see the [Splunk Education Basic Subscription Datasheet](#).

The learner has the option to complete one or two learning paths or they can register and complete the courses of their choice.

**Every learner should start with these two courses first:**

- [Intro to Splunk](#)
- [Using Fields](#)

### **Search Expert Learning Path (eLearning with Labs)**

- [Visualizations](#)
- [Working with Time](#)
- [Statistical Processing](#)
- [Comparing Values](#)
- [Result Modification](#)
- [Scheduling Reports and Alerts](#)
- [Introduction to Dashboards](#)
- [Search Under the Hood](#)
- [Leveraging Lookups and Subsearches](#)
- [Correlation Analysis](#)
- [Dynamic Dashboards](#)
- [Creating Maps](#)
- [Multivalue Fields](#)
- [Search Optimization](#)

### **Knowledge Manager Learning Path (eLearning with Labs)**

- [Intro to Knowledge Objects](#)
- [Creating Knowledge Objects](#)
- [Creating Field Extractions](#)
- [Enriching Data with Lookups](#)
- [Data Models](#)

Please contact [education@splunk.com](mailto:education@splunk.com) for pricing.



## COURSE REGISTRATION

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To register for a Splunk Education course, all students must first create a [Splunk.com](#) account. Any issues encountered in creating an account **or** logging into an account should be directed to [Splunk Support](#) (we recommend calling your regional helpline for the quickest assistance).

There are several ways to pay/register for a course (instructions can also be found [here](#)):

### REGISTER AND PAY USING TRAINING UNITS

1. [Log in to STEP to browse for training](#). You will be prompted to log in to Splunk Education using your splunk.com account credentials. If you do not have an account, you can create one from the login page.
2. You can use the search bar at the top right or use the filters on the left to find courses.
3. Click the title of the course you are interested in to view the schedule.
4. Click the "Buy Now" next to the session you are interested in to check out immediately. Otherwise, use the down arrow to select "Add to Cart" and continue shopping.
5. Click "Check Out" when ready.
6. Click "Show cost in Training Unit" on the right near the top.
7. Click "Proceed to Payment".
8. Click "Pay by Training Units".
9. Apply units from the Agreement number(s) you are *authorized* to use. When finished click "Close".
10. Click "Continue" then "Confirm" to complete your registration.



## COURSE REGISTRATION (continued)

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### REGISTER AND PAY USING CREDIT CARD

1. [Log in to STEP to browse for training](#). You will be prompted to log in to Splunk Education using your splunk.com account credentials. If you do not have an account, you can create one from the login screen.
2. You can use the search bar at the top right or use the filters on the left to find courses.
3. Click the title of the course you are interested in to view the schedule.
4. Click the "Buy Now" next to the session you are interested in to check out immediately. Otherwise, use the down arrow to select "Add to Cart" and continue shopping.
5. Click "Check Out" when ready.
6. Click "Proceed to Payment". Please continue to review and confirm your order. After confirmation, you will be redirected to the credit card form page.
7. Click "Yes" to continue to the credit card form.
8. Enter your card details then click "Pay".

### REGISTER WITH YOUR COMPANY'S BASIC ELEARNING SUBSCRIPTION

1. Use the [Splunk Basic eLearning Subscription](#) page for registration instructions.



## ACCESSING YOUR COURSE

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Once you've registered for a course, you will receive a confirmation email at the email address you used to create your Splunk Education account with specific instructions. Please carefully review these instructions, as they may include a system compatibility check which should be completed **prior to the start date** of the course. **This is especially true for instructor-led courses.**

When you're ready to access your course, visit your [training plan](#). All of your current/in-progress and future classes will be displayed here.



## CANDIDATE SUPPORT/FAQ

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Below are some of the most frequently-asked questions fielded by our Education Ops Team. Please also refer to our [Splunk Education FAQ](#) for the most up-to-date FAQ and information. Any questions not answered here can be directed to [education@splunk.com](mailto:education@splunk.com).

**Q: How much do courses cost?**

**A:** Please see the [Learning Paths](#) or our [pricing list](#).

**Q: What is the difference between a learning path and a certification track?**

**A:** Learning paths are designed to give students a comprehensive list of courses which includes all the information they need to become a subject matter expert. Course prerequisites are detailed on each of the course descriptions. See the [Learning Paths](#) for more information. Splunk Certification develops exams and issues digital badges based on varying levels of knowledge and competency with Splunk products. Most certifications do not require course completion, but we do offer recommended coursework to candidates who do not have on-the-job experience or knowledge. Highly technical tracks do include required prerequisite courses which must be completed by all candidates, regardless of experience. For more information, please refer to our [Splunk Certification Candidate Handbook](#).

**Q: I completed a course. How do I access my certificate of completion?**

**A:** Please login [here](#) to access your completion certificates.

**Q: I completed an eLearning and want to practice the labs again. Can I regain access?**

**A:** Each eLearning with Labs registration comes with access to labs up to three times. Each lab access lasts up to four hours. You can access the labs by launching the course from [your completed learning](#). Additional lab time cannot be granted. Please note, to receive a certificate of completion for the eLearning course, you need to complete the course and all labs within one of the four hour lab sessions.

**Q: I want to use my course materials to study for a certification exam, but no longer have them. Where can I download them?**

**A:** For training taken in STEP, course materials can be accessed from [your completed learning](#). For training completed prior to May 16, 2023, please send a request to [education@splunk.com](mailto:education@splunk.com) for assistance.





## CANDIDATE SUPPORT/FAQ (continued)

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**Q: When do training units expire? Is there a way to get an extension?**

**A:** Training units expire 12 months from the date of purchase. This means that the **courses must begin prior to the expiration date**. Splunk has released a training unit extension SKU (EDU-UNIT-EXT) which enables customers to extend eligible training units for an additional 12 months for only \$2,500. This extension cannot be used for units that were previously extended for any reason and must be purchased before the expiration date.

**Q: In what languages are instructor-led courses available? In which time zones?**

**A:** Our instructor-led courses are currently available for delivery in English, Spanish, French, German, Portuguese, Japanese and Mandarin. We also have **Authorized Learning Partners (ALPs)** who can deliver in French, Swedish, Norwegian, Danish, Italian, Spanish, Portuguese, German, Polish, Japanese, Korean, Mandarin, Indonesian (Bahasa Indonesia), Thai and Vietnamese. Translators can be hired, as needed (at the expense of the customer). Courses are globally available in several time zones. Please note: the location for virtual courses indicates the time zone for delivery.



## SPLUNK POLICIES

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[Splunk Privacy Policy](#)

[Splunk Terms of Use](#)

*The above policies are not included in full in the Education Handbook as they are subject to change and are best referenced via our website to ensure the most current, accurate information is available.*